## Construction – A Risky Business

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**Builders are Foundering** 

But do wrecked projects help the client?

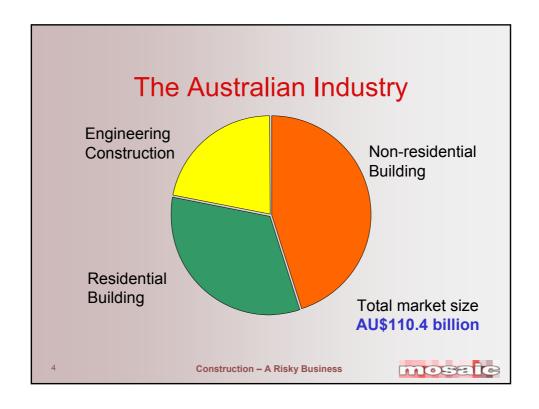


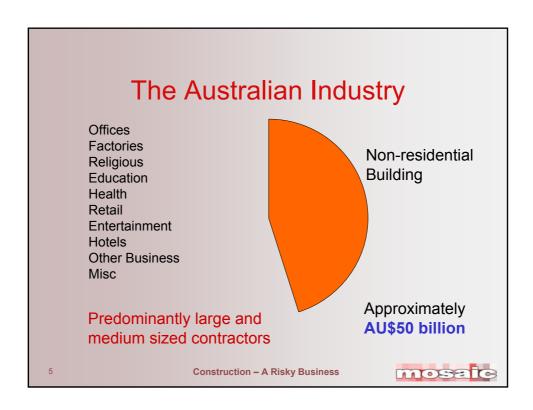
### Agenda

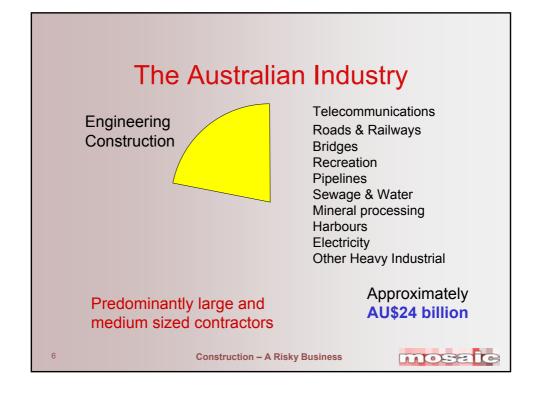
- The Australian Construction Industry
- Workload & Profit Trends
- Risk Factors
- Risk Management Strategies
- Options for success the 21<sup>st</sup> Century

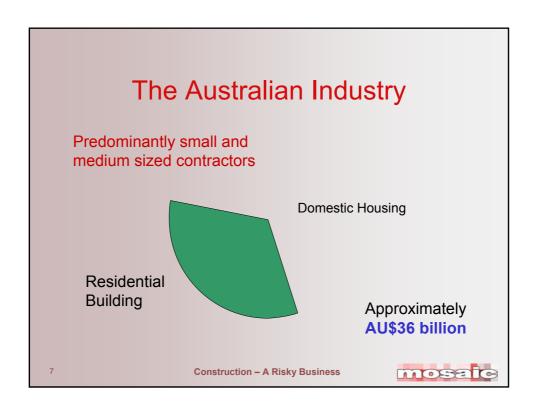
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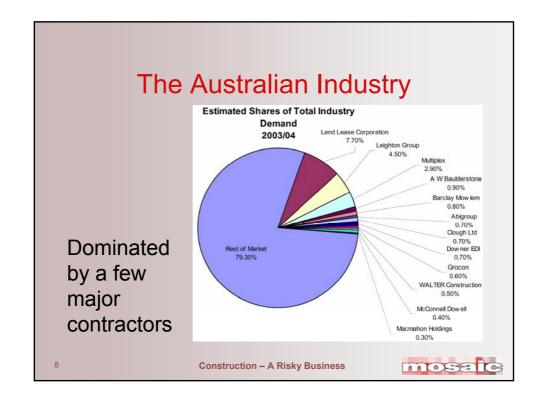












### The Australian Industry

- Major Contractors
  - Consolidating and reducing in #
- Medium Contractors
  - Perennially squeezed
- Small Contractors
  - Domestic construction
  - Subcontracting to larger businesses
  - Very low entry threshold

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# Australian Industry - Trends Pipeline of work yet to be done - residential Pipeline of work yet to be done - commercial Pipeline of work yet to be done - commercial Pipeline of work yet to be done - commercial National Pipeline of work yet to be done - residential Pipeline of work yet to be done - commercial National Pipeline of work yet to be done - residential

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### **Australian Industry - Trends**



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### **Australian Industry - Trends**

- EBIT Margins are now 2% and falling
- Costs are rising
  - Tender Price Index
    - 2003 +7.0%
    - 2004 +7.5%
    - 2005 +5.7%
    - 2006 +5.0% (estimated)
    - 2007 +5.0% (estimated)



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### **Australian Industry - Trends**

- Failures and Consolidations Increasing
  - Walter Construction Group bankrupt
  - Henry Walker Eltin bankrupt
  - John Holland bought by Leighton
  - James Hardy bought by Multiplex
  - Simon Engineering bought by Abigroup

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### **Key Risk Factors**

- Material Cost Escalation
  - Concrete +14%
  - Steel +30% (some +50%)
- Labour Shortages
- Security of Payments Legislation
  - Adjudication
- Industrial Relations
- Government Legislation 3 levels



### **Risk Mitigation Strategies**

"Life is either a daring adventure or nothing. Security does not exist in nature, nor do the children of men as a whole experience it. Avoiding danger is no safer in the long run than exposure."

Helen Keller, US blind & deaf educator (1880 - 1968)

- Clients are 'building to own' but....
- Transfer all risk to the contractor
  - Prefer D&C Contracts
- Use 'Fixed Price Contracts'

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### Risk Mitigation – D&C Contracts

 D&C Contracts are 'preferred' as a low risk option by many Australian clients and finance institutions



But is it wise to put all of your eggs in one basket?



### Risk Mitigation – D&C Contracts

- D&C Contracts transfer design control to the lowest bid designer working for the lowest bid contractor
- The cheapest design is not necessarily the best option for the next 50 years

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### Risk Mitigation – D&C Contracts

- Low Bid' D&C Contractors accept the design risk at builders margins
- Builders losing money tend to cut corners to save costs (reduce supervision and quality)
- Generate claims to recover loses
  - Facilitated by the SOP Legislation



### Risk Mitigation – D&C Contracts

- Costs incurred by the client
  - Rectifying quality defects
  - Defending Claims (litigation)
- Can significantly outweigh initial savings

Without effective client involvement D&C is a very high risk choice for 'build to own' clients!

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# The Ultimate Risk is <u>Always</u> with the Client!

- Walter Construction Group clients had 'a single point of responsibility'
- The cost of completing work after the builder has failed can be double the original cost!



### Options for the 21st Century

- Clients are responsible for deciding how to procure their buildings
- Clients select the procurement strategy
- Clients define the risk profile
- But builders do not have to 'buy' work at uneconomic prices!

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### Options for the 21st Century

- Every builder knows that not winning work will destroy its cash flow and it will go bust
- But winning work at uneconomic margins only delays the process
- And hurts more
  - Particularly now subcontractors have access to the SOP legislation



### Option 1 – Buy What you Need

- A Shire Council buys mains water and sewage treatment based on the volume consumed (price per mega litre)
- The contractor is responsible for the construction and operation of the facilities for 50 years

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### Option 2 – Focus on Profits

- BP Retail makes its money from selling petrol and consumer items
- The construction of its service stations is managed via long term partnering arrangements with skilled designers, planners and builders



### Option 3 – Client Engagement

- Clients becoming involved in 'their' project and working to achieve desirable outcomes
  - Collaborative Working Agreements
  - Alliance Contracts
- Proactive risk management



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### **Required Cultural Changes**

- Increased professionalism both from the industry and its clients
  - More qualified practitioners (MCIOB)
- Better contracting processes
  - Allow builders to make a profit!
  - Expect value (not low cost)
  - Manage the whole contract
  - Focus on outcomes



### **Required Cultural Changes**

- Embrace risk
  - Pro-active management
  - Allocate risk in proportion to reward
  - Allocate risk to the party best able to mange it
  - Risk can have positive outcomes as well as negative!

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### Conclusion

- The risk profile for building in Australia is changing
- Smart contractors and clients will work together to deliver great buildings
  - The tools are already available
- The alternative is more failed projects!
  - And more failed builders.



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### Thank You

Copies of these slides (and the paper) are available from www.mosaicprojects.com.au (from the 'resources' area)

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